



**Providence
Health Care**

How you want to be treated.

FACULTY

West Coast Conference on Aging

May 31 - June 1, 2024

Elder Roberta Price

Coast Salish Elder

Elder Roberta Price is from the Snuneymuxw and Cowichan First Nations. Elder Price has worked for many years as an Elder for the Richmond, Delta & now most recently, Burnaby School Districts as well as in Elder Visiting Program for BC Women's and Children's Hospital. She has facilitated cultural teaching circles in lower mainland schools for several decades and within communities and at St. Paul's Hospital, the UBC Learning Exchange and wherever she is called upon.



Fiona Dalton

Chief Executive Officer, PHC

Fiona Dalton became President and Chief Executive Officer of Providence Health Care on April 23, 2018. Fiona holds a BA Honours in Human Sciences from The Queen's College, Oxford University. She received an Honorary Degree of Doctor of Science from the University of Southampton in 2017.





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Francis Maza, PhD

Vice President, Mission, Ethics & Spirituality, PHC

Francis Maza is the Vice President of Mission, Ethics & Spirituality for Providence Health Care. Francis has a history of over 25 years in ministry both as a practitioner and as a senior leader in Catholic health care. Francis draws from his pastoral and incarnation theology, his experience as a clinical and organizational ethicist, and his training as a certified Spiritual Care chaplain to address the multiple issues facing Catholic health care today. Francis is passionate about teaching and the formation of leaders. His research interests include spirituality and ethics, in particular the areas of moral distress, moral resilience, and moral formation.



Eli Puterman, PhD

Associate Professor, School of Kinesiology, University of British Columbia

Dr. Eli Puterman, PhD, is an Associate Professor in the School of Kinesiology at the University of British Columbia in Vancouver, British Columbia, Canada.

He is the Canada Research Chair in Physical Activity and Health since 2015 and was recently elected as a Member to the Royal Society of Canada College of Scholars, Artists and Scientists. Dr. Puterman is Co-Lead of the Community Engagement & Intersection Committee of the University of British Columbia's Edwin H. S. Leong Centre for Health Aging.



Dr. Puterman's research program has focused on non-biological processes, including psychosocial and behavioural factors, that impact mental, physical, and cellular health, with the goal of revealing new insights into our understanding and treatments of disease and mortality.



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Zayna Khayat, PhD

Health Futurist

Zayna Khayat is the in-house health futurist with Deloitte Canada's Healthcare and Life Sciences practice. She is adjunct faculty in the Health Sector Strategy stream at the Rotman School of Management at the University of Toronto where she instructs course sin healthcare innovation and partnerships in the health MBA program.



Dr. Khayat is a Growth Advisor at Teladoc Health in Canada and advises a few emerging health startups. Dr. Khayat previously led the Futures team with national home healthcare and aging social enterprise, SE Health, as their Future Strategist. Dr. Khayat was previously the lead of health system innovation at MaRS Discovery District, a health innovation hub in Toronto, Canada. In 2017 she was seconded to the REshape Innovation Centre at Radboud university medical centre in the Netherlands. Dr. Khayat completed her Ph.D. in diabetes research from the University of Toronto (2001), followed by a career in strategy consulting, including as a Principal in the healthcare practice of The Boston Consulting Group (BCG).

Sandra Lauck, RN, PhD

Clinician Scientist

As a nurse clinician scientist at St. Paul's Hospital and an associate professor at the UBC School of Nursing, Dr. Lauck focuses on the delivery of health services to support the implementation of innovative approaches to cardiac disease. Dr. Lauck's program of embedded research focuses on the integration of patients' perspectives and the development of processes of care. She is interested in the integration of geriatric best practices in the delivery of cardiac care. As a UBC Knowledge Exchange & Mobilization Scholar, she is committed to linking clinical practice, policy, and scholarship through an active engagement with patients, clinicians, researchers, and government organizations.





Vikram Palanisamy, MD, MRC Psych, DCP
Psychiatrist

Dr. Vikram Palanisamy completed a Medical Degree in Psychiatry from India with a Gold Medal in 1992. He later completed his specialist training in the field of Intellectual Disability from UK in 2010 and has since then worked as a Consultant Psychiatrist in Intellectual Disability. He was the Clinical Director for the Intellectual Disability service in his Trust for 2 years. During this period, he was the medical lead for the group which developed the Challenging Behaviour management pathway. He led on implementation of this care pathway in the community. He also was the trust's lead for the National Winterbourne Medication programme aimed at reducing inappropriate use of psychotropic medication in adults with intellectual disability



Dr. Palanisamy has been working in Canada since 2017 specifically addressing the mental health needs of people with Intellectual and developmental disability. He runs memory clinics for people with Intellectual Disabilities and has contributed to development of care pathways for this specialised population.

Nancy Jokinen, RSW, BA, HBSW, PhD
Adjunct Professor, University of Northern British Columbia

Dr. Nancy Jokinen is an Adjunct Professor at UNBC. Nancy supports graduate students and work in the field of aging and intellectual disabilities with a focus on dementia practices and quality of life.



She is a longtime member of the US based National Task Group on Intellectual Disabilities and Dementia Practices (NTG). In Canada she co-created the NTG-Canadian Consortium on Intellectual Disabilities and Dementia that has piloted an adapted version of the NTG's national education and training curriculum. In May 2018, Nancy was invited to the National Conference on Dementia to participate in the development of the Canadian National Strategy on Dementia. With the advocacy efforts at the conference and from people from across the country, the





newly released Canadian National Dementia Strategy includes recognition of the needs of adults with intellectual disabilities and their caregivers affected by dementia.

Roddy MacDonald, MSW

Manager for Health Services for Community Living, Fraser Health Authority

Roddy MacDonald is the Fraser Health Manager for Health Services for Community Living, Choices in Support for Community Living, Nursing Support Services (Delegated Care), and Children's Services Resource Team.



Prior to this role, he was the Fraser Health Manager for Acquired Brain Injury Services. Rod has a Master's Degree in Social Work and spent many years working as a Mental Health & Substance Use clinician and Team Leader both in Vancouver and New Westminster.

Brendan McCormack, D.Phil (Oxon.), BSc (Hons.), FRCN, FEANS, FRCSI, PGCEA, RMN, RGN, FAAN, MAE

Head of The Susan Wakil School of Nursing and Midwifery (inc. Sydney Nursing School) & Dean, Faculty of Medicine and Health, The University of Sydney

In addition to his position at the University of Sydney, Dr. McCormack is also Extraordinary Professor, University of Pretoria, South Africa; Professor of Nursing, Maribor University, Slovenia; Visiting Professor, Ulster University; and Adjunct Professor, Zealand University Hospital/University of Southern Denmark.



Brendan's research focuses on person-centredness with a focus on the development of person-centred cultures, practices, and processes. Brendan has 600 publications. He is a Fellow of the American Academy of Nursing and holder of the Sigma 'International Nurse Researcher Hall of Fame'. He has been selected as a member of The Academia Europaea and in 2023 was awarded an Honorary Doctorate from The University of Maribor, Slovenia.





Fancy C. Poitras, MPP, PBD

Director of Indigenous Cultural Safety Development, Providence Health Care

Fancy C. Poitras is a public policy professional with more than 15 years' experience. Currently, she is the Director of Indigenous Cultural Safety Development at Providence Health Care. Her previous experience includes time with the City of Burnaby as its first Indigenous Relations Manager, more than six years with the First Nations Health Authority in strategic policy and intergovernmental affairs, and five years with the Government of Canada. In addition, Fancy runs a part-time consulting business, focused on Indigenous issues, public policy, and governance.



Fancy has a Master's degree in Public Policy and a Post-Baccalaureate Diploma in Social Policy Issues from Simon Fraser University, and a Bachelor of Arts in Political Science from University of Alberta. She currently sits on the Strategic Advisory Committee for the YWCA's City Shift project and the BC College of Nurses and Midwives Inquiry Committee, and has previous board executive experience with Dying with Dignity Canada and Lumara Grief & Bereavement Care Society (formerly Camp Kerry Society).

A member of Mikisew Cree First Nation, Treaty 8 territory, Fancy grew up primarily in Denendeh (Northwest Territories and northern Alberta). She lives in Burnaby with her spouse and their cat.

Isobel Mackenzie

BC Seniors Advocate, 2014 – 2024

Isobel Mackenzie has over 20 years' experience working with seniors in home care, licensed care, community services and volunteer services. Isobel led BC's largest not-for-profit agency, serving over 6,000 seniors annually. In this work, Isobel led the implementation of a new model of dementia care that has become a national best practice, and led the first safety accreditation for homecare workers, among many other accomplishments. Isobel has been widely recognized for her work and was named BC CEO of the Year for the not-for-profit sector and nominated as Provincial Health Care Hero.





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Prior to her appointment as the Seniors Advocate, Isobel served on a number of national and provincial boards and commissions, including the BC Medical Services Commission, the Canadian Homecare Association, BC Care Providers, BC Care Aide and Community Health Worker Registry, and the Capital Regional District Housing Corporation. Isobel also served on the University of Victoria's Board of Governors.

Isobel received both her undergraduate and graduate degrees from the University of Victoria and has a Certificate in Health Care Leadership from the University of Toronto.

Kimberly Lopez, PhD **Assistant Professor, University of Waterloo**

Dr. Kimberly Lopez works as an Assistant Professor in the Department of Recreation and Leisure Studies, Faculty of Health, at the University of Waterloo in Ontario, Canada.

As a community-engaged qualitative researcher, Kim is interested in critically examining structures that (re)produce oppressions affecting experiences of long-term care, helping work, migration, and labourer well-being.



Shannon Jackson, MD **Physician Lead Values Based Health Care**

Dr. Jackson is the Physician Lead for values-based health care at Providence Health Care. She is also a hematologist primarily interested in non-malignant blood conditions including inherited and acquired bleeding disorders. She is Medical Director of the Adult Provincial Bleeding Disorders Program, practices at St. Paul's Hospital and is a Clinical Professor of Medicine at UBC.



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Dr. Jackson is passionate about measuring health outcomes that matter to patients and transforming to a Value Based Health Care model of care. She has completed her Masters in Health Care Transformation at the Value Institute for Health and Care, at the University of Texas Austin, further training at Harvard University, and obtained her Green Belt VBHC Certification from the Value Based Health Centre of Europe. Currently Dr. Jackson is working as the Physician Lead for Value Based Health Care at Providence Health Care and active in several committees related to Health Systems Redesign.

Larry Barzelai, MD, CCFP

Chair of the BC Branch of the Canadian Association of Physicians for the Environment

Dr. Larry Barzelai is a family physician, Assistant Professor at UBC, and Chair of the BC Branch of the Canadian Association of Physicians for the Environment

CAPE collaborates with other organizations, nationally and internationally, to work effectively and build power together. CAPE support physicians and other health care professionals to be advocates for healthier environments and ecosystems. He is passionate about understanding and communicating the impacts on climate change, particularly for vulnerable populations including older adults.



Joy Masuhara, MD, CCFP

Family Physician

Dr. Masuhara is a Family Physician who has worked in Older Adult Mental Health for more than 25 years, with the latter half focusing primarily on Chinese older adults. She also spearheaded a Physician-Led Quality Improvement project aimed at improving the quality of, and access to, mental health services for frail Chinese seniors.





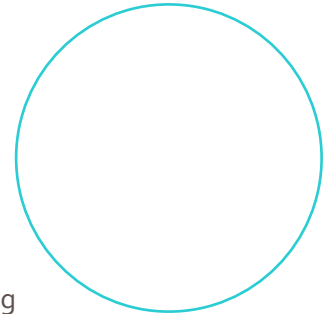
Dr. Masuhara is the Inaugural Regional Medical Director of Equity, Diversity, and Inclusion at Vancouver Coastal Health. She leads change towards a more equitable future with her lived experiences breaking down discriminatory social and cultural structures.

Chris Morrissey

Co-founder of LEGIT and Rainbow Refugee

Chris Morrissey and others founded Lesbian and Gay Immigration Taskforce (LEGIT) in Vancouver to help same-sex couples of different nationalities find legal loopholes to enable their cohabitation within Canada.

Morrissey is also co-founder of the Rainbow Refugee society, which is a society that supports and provides information and assistance to LGBT individuals who are leaving countries where persecution exists. She was awarded the Order of Canada for her advocacy work.



Sandra Lee, MSW

Senior Manager, Little Mountain Place

Sandra Lee is a Social Worker with a long history with Providence Health working as front line social worker in various health care settings at Mount Saint Joseph Hospital, Holy Family Hospital, and St. Paul's Hospital. Prior to moving to an Operations Leader position in Long-term Care, Sandra was also in a SW leadership role.



Over the past 9 years, Sandra has had the pleasure serving as an Operations Site Leader/Senior Manager at 3 very distinct Long-term Care homes. She feels privileged to be working in eldercare and to have opportunities developing partnerships with family caregivers as well as community providers. The work in Long-term Care involves building relationships with the residents, helping them adjust to a new home environment and ensuring that we have the right resources in place to serve them safely, compassionately and appropriately. As a strength-based and value-based leader, Sandra always work to





include residents and their significant persons as active participants of their care. She believes that interventions or decisions need to be person-centered in order to be successful and effective.

Robert Nickerson

Communication Expert, Leading Collaboration, Inclusion, and Curiosity

Rob Nickerson is an actor, writer, producer and teacher, but is best known as a pioneer in the use of Improvisation as a teaching tool in non-theatrical applications. For the past thirty-three years Rob's high-energy, experiential, improv-based workshops have taught thousands of accountants, marketers,

engineers, bankers, IT technicians, doctors, lawyers, C-suite executives, and salespeople of all types how learning skills and techniques from the Art of Improvisation can help individuals, teams and whole organizations maximize their creative, collaborative

potential.



On the corporate side, Rob has designed and delivered workshops and/or keynotes to Microsoft, Blackberry, Pernod Ricard, Manulife, AOL, Walmart, Novartis, AB InBev, Open Text, Bell, Astra Zeneca, The World Bank and Rio Tinto to name just a very few.

In the Academic world, Rob has been on the faculty of the IHT and TGM programs at INSEAD in Fontainebleau, France, as well as being a contributor to their Executive Programs. In addition, Rob has been a regular guest lecturer at McGill University's Desautels Faculty of Management. He has also lectured at University of Alabama Birmingham, Brandeis University, the University of Toronto, and Western University.

Rob has been featured in Fortune magazine, co-authored a research paper on leadership (published in a peer-reviewed journal) and hosted a World Health Organization meeting on global food diplomacy for the Gates Foundation.

